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SOFTWARE™

# **Entuity for BMC TrueSight Operations Management Technical Note – Logging to non-standard directories**

February 9, 2023

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## Version 2023.02.09

In Entuity v20.0 P04, installations that do not use the standard log directory will break. This is because in such installations the \$(ENTUITY\_HOME)/log directory, which in Entuity is hardcoded into the startup\_UNIX.cfg file (Linux) and startup\_WIN32.cfg file (Windows), is missing.

Although Entuity processes will run after Entuity is started, users will see a 404 error when attempting to access the Entuity login page.

To fix this issue, users should navigate to the etc/startup\_UNIX.cfg file (Linux) or etc\startup\_WIN32.cfg file (Windows) and amend the line containing 'sso' to the following:

```
--Drssso.log.dir=${logdir}
```

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