



# Entuity® 16.5 Patch Notification

## Technical Bulletin January 14, 2020

Version 2020.01.14

We are pleased to confirm the availability of **patch P11** for **Entuity 16.5**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

## Latest Patch Details

### Improvements and Fixes

Functional Area	Platform(s)	Description
Reporting	All	Fixed an issue whereby the Service Availability report displayed incorrect statuses when the service had been up for the whole period.
General Performance Improvements	All	General performance and stability improvements.

# Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site:

<ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP.

Support Contact Details	
<b>Phone Support - UK:</b>	+44 (0) 20 7444 4800 (London)
<b>Phone Support - US:</b>	+1 (866) 368-8489 (New York)
<b>Email:</b>	<a href="mailto:support@entuity.com">support@entuity.com</a>