



# Entuity® 16.5 Patch Notification

## Technical Bulletin October 2, 2019

Version 2019.10.02

We are pleased to confirm the availability of **patch P10** for **Entuity 16.5**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

## Latest Patch Details

### Improvements and Fixes

Functional Area	Platform(s)	Description
Account Management	All	Fixed an issue whereby if a user attempted to remove another user from the 'All Users' group, they would receive a success message even though this action is not possible. This action will now instead generate an error message.
Configuration Management	All	Fixed an issue whereby disabling the Configuration Management module during configure could cause an SQL exception if the module had been enabled during the previous configure.

Event Management System	All	Fixed an issue whereby View membership tests would cause an event rule to fail.
General Performance Improvements	All	General performance and stability improvements.

## Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site:  
<ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP.

Support Contact Details	
<b>Phone Support - UK:</b>	+44 (0) 20 7444 4800 (London)
<b>Phone Support - US:</b>	+1 (866) 368-8489 (New York)
<b>Email:</b>	<a href="mailto:support@entuity.com">support@entuity.com</a>