



ENTUITY
SOFTWARE™

Entuity for BMC TrueSight Operations Management v22.0 Patch Notification P02

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Version 2024.08.22

We are pleased to confirm the availability of **patch P02** for **Entuity v22.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes in P02

Please refer to the [Knowledge Base](#) on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Platform(s)	Description
Device support	All	Updated management scripts for Server and Storage devices Added support for new Meraki specific event types Improve stability of device indices for devices that are intermittently available
Multi Server configuration	All	Improved support for renaming nested views
User Defined REST polling	All	Fixed an issue where in certain configurations events would not be raised Prevent removal of objects where there is a polling failure Fixed an issue where certain passwords would be incorrectly handled
SNMP traps	All	Fixed an issue where some SNMP traps would fail to raise an event

UI	All	Fixed an issue where for some larger installations Tomcat services could fail to be initialized properly leading to an invocation error
Syslog	All	Fixed a potential crash in syslog handling
Reports	All	Various stability improvements
Virtualization	All	Cope with DNAC configurations that return Null instead of data for some fields Improve status notifications when devices fail to respond
Flow	All	Fixed an issue where flow would not be shown correctly for some configurations

Notes

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Following the updates to Meraki events in P02, users will need to merge a new event project into their live event project as part of this patch installation.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform, and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.