



ENTUITY
SOFTWARE™

Entuity for BMC TrueSight Operations Management v22.0 Patch Notification P01

June 14, 2024

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Version 2024.06.14

We are pleased to confirm the availability of **patch P01** for **Entuity v22.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes in P01

Please refer to the [Knowledge Base](#) on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Platform(s)	Description
Access Token Management	All	Improved validation for the 'Description' field when creating or editing an Access Token.
Asset Management	All	<p>Addition of support for Kerberos as the auth scheme when managing servers via WinRM.</p> <p>Improvement to license management of associated devices.</p> <p>Improvement to audit logging of new devices.</p> <p>Change to Auto Discovery profiles so that the REST API Port List defaults to '80, 443'.</p> <p>Addition of option to display device GUID for server and storage devices in the Attributes dashboard.</p> <p>Fixed an issue whereby adding custom devices with a user defined device type would not save correctly.</p>
Cisco APIC	All	Fixed an issue that caused the Health Chart dashlets of Fabric Node Summary dashboards to incorrectly display as 0%.

Configuration Management and Monitoring	All	<p>Fixed an issue that could cause the Configuration Monitoring dashboard to disappear from the dashboard dropdown list after upgrading from a previous version of Entuity.</p> <p>Fixed an issue that could cause a delay to completing the Run Commands Over SSH configuration task.</p> <p>Fixed an issue that could prevent the 'Parameters' form from loading correctly when uploading archived config.</p>
Dashboards	All	Fixed an issue whereby the Contents dashboard could fail to load in some unlikely circumstances.
Dashlets	All	Fixed sorting by 'State' on Incidents List dashlets.
Device Support	All	Improvements to device support.
Event Management System (EMS)	All	Improvement to handling of Event Discard rules for Meraki devices.
Multi-Server Configuration	All	<p>Improvement to handling of user groups, system rules, and View filters (content, incident, and event filters) in configuration sets for multi-server administration.</p> <p>Improvement to licensing error messaging.</p>
Reports	All	<p>Addition of trending and percentile calculations to the Report Builder.</p> <p>Improvement to reboot detection in the Outages report.</p>
RESTful API	All	Fixed an issue that could cause XML requests for port or QoS information to return no information.
User Defined REST Polling	All	Improved support for non-ASCII characters in Collection Engine parameters.
Virtualization	All	Additional monitoring of metrics for Hyper-V hypervisors and their VMs.

		Fixed an issue whereby a maximum of 100 hypervisors were managed for a vCenter. As a result of this fix, the number of hypervisors managed is no longer limited to 100.
Web Application Management	All	Fix so that addition and removal of web apps is immediately reflected in the 'All Objects' View.

Notes

Entuity is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform, and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.

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