



ENTUITY
SOFTWARE™

Entuity for BMC TrueSight Operations Management v21.0 Patch Notification P08

October 11, 2024

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Version 2024.10.11

We are pleased to confirm the availability of **patch P08** for **Entuity v21.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes in P08

Please refer to the [Knowledge Base](#) on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Platform(s)	Description
Autodiscovery	Linux	Fixed an issue whereby autodiscovery could be slow on some servers running on Redhat 9.4 and derivatives
Events	All	Improved handling of component missing events
Polling	All	Improved support for Asynchronous Port Speed for Cisco devices.
Security Enhancements	All	Updated Apache HTTP server to version 2.4.62
Server/Storage Monitoring	All	Improvements on storage performance and server monitoring.
User Defined REST Poller	All	Improved display of custom device attributes Improved support for exported dashboards Enhancement to allow pollers to be attached to WAPs and virtualization platforms
Virtualization	All	Improved password handling of special characters

		Allow Virtualization devices to be added to maintenance schedules Improved linking between Meraki Cloud polling and SNMP polling data Improved alerting when a virtual platform becomes unreachable
Wireless Access Point Monitoring	All	Improved polling of disassociated WAPs

Notes

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform, and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.