



ENTUITY
SOFTWARE™

Entuity for BMC TrueSight Operations Management v21.0 Patch Notification P07

August 21st, 2024

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Version 2024.08.21

We are pleased to confirm the availability of **patch P07** for **Entuity v21.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes in P07

Functional Area	Platform(s)	Description
Multi Server configuration	All	Improved support for renaming nested views
User Defined REST polling	All	<p>Fixed an issue where in certain configurations events would not be raised</p> <p>Prevent removal of objects where there is a polling failure</p> <p>Fixed an issue where certain passwords would be incorrectly handled</p>
Virtualization	All	<p>Cope with DNAC configurations that return Null instead of data for some fields</p> <p>Improve status notifications when devices fail to respond</p>
Flow	All	Fixed an issue where flow would not be shown correctly for some configurations
UI	All	Fixed an issue where for some larger installations Tomcat services could fail to be initialized properly leading to an invocation error

Notes

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site: (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.

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