



ENTUITY
SOFTWARE™

Entuity v21.0 Patch Notification Po6

June 14, 2024

Technical Bulletin June 14, 2024

Version 2024.06.14

We are pleased to confirm the availability of **patch P06** for **Entuity v21.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes in P06

Please refer to the [Knowledge Base](#) on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Platform(s)	Description
Asset Management	All	Addition of support for Kerberos as the auth scheme when managing servers via WinRM. Improvement to license management of associated devices. Improvement to audit logging of new devices.
Cisco APIC	All	Fixed an issue that caused the Health Chart dashlets of Fabric Node Summary dashboards to incorrectly display as 0%.
Device Support	All	Improvements to device support.
Event Management System (EMS)	All	Improvement to handling of Event Discard rules for Meraki devices.
Multi-Server Configuration	All	Improvement to handling of user groups and View filters (content, incident, and event filters) in configuration sets for multi-server administration.
Reporting	All	Addition of trending and percentile calculations to the Report Builder. Improvement to reboot detection in the

		Outages report.
RESTful API	All	Fixed an issue that could cause XML requests for port or QoS information to return no information.
User Defined REST Polling	All	Improved support for non-ASCII characters in Collection Engine parameters.
Virtualization	All	Fixed an issue whereby a maximum of 100 hypervisors were managed for a vCenter. As a result of this fix, the number of hypervisors managed is no longer limited to 100.

Notes

Entuity is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site: <ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP.

Support Contact Details	
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