



ENTUITY  
SOFTWARE™

# **Entuity for BMC TrueSight Operations Management v20.0 Patch Notification**

May 5<sup>th</sup>, 2022

## Technical Bulletin May 5, 2022

Version 2022.05.05

We are pleased to confirm the availability of patch P01 for Entuity v20.0, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

### Latest Patch Details

#### Improvements and Fixes in P01

Please refer to the [Knowledge Base](#) on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Platform(s)	Description
Views	All	Fixed an issue that prevented a user from creating a View on a remote server, and also that prevented the RESTful API GET call for <code>api/views/{viewid}</code> from working for remote servers.

### Notes

This patch P01 is an essential accompaniment to Entuity v20.0 GA. Entuity v20.0 GA should not be applied in isolation without patch P01.

Entuity is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

## Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.

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