



ENTUITY
SOFTWARE™

Entuity for BMC TrueSight Operations Management v19.0 Patch Notification P10

May 1, 2023

Technical Bulletin May 1, 2023

Version 2023.05.01

We are pleased to confirm the availability of **patch P10** for **Entuity v19.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes

Please refer to the [Knowledge Base](#) on the Entuity Help Center for help and information on functionality added in this patch.

Functional Area	Platform(s)	Description
Configuration Management	All	Fixed an issue that could cause a configuration management job to remain in an 'In Progress' state if one of its constituent steps produced more than 64Kb of output. As a result of this fix, step outputs are truncated to 65Kb.
Dashlets	All	Fixed an issue affecting table-type dashlets, whereby if a table filter or a table column contained a colon (:) or comma (,) then any saved table filter would thereafter not be retained following a page refresh.
Reporting	All	Improvement so that the list of attributes in the 'Display Type' column of the Report Builder is now sorted alphabetically.
Security Updates	All	<p>Security improvements when using winrm.py for server management.</p> <p>Updated Apache Commons FileUpload to latest version 1.5.</p>

		<p>Updated jquery to latest version 3.6.3.</p> <p>Updated Content Security Policy used for Geographical Maps.</p> <p>General security updates and improvements.</p>
System	All	<p>Increase to the max_allowed_packets size in MariaDB to 32M, to accommodate operations requiring higher limits for packet size (e.g. updating a large EMS project).</p>

Notes

Entuity is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site (<ftp.entuity.com/>), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.