Entuity® for TrueSight Operations Management 16.5 Patch Notification

Technical Bulletin
Version 2017.07.19
July 19, 2017

We are pleased to confirm the availability of patch **P02** for **Entuity for TrueSight Operations Management 16.5**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details:

Functional Area	Platform(s)	Problem Description
Charts	All	Fixed an issue affecting the display of the 'Open chart in new page' icon on the chart pages.
Configuration Management	All	Fixed an issue affecting the Configuration Management Script Engine which could result in corruption of received data from a device. Fixed an issue affecting the display of context menus in Configuration Monitor.
Device Support	All	Added enhanced support for Huawei MA5608T devices. Port details tab and large interface index values displayed correctly in explorer. Added enhanced support for Cisco ASA devices, and Cisco devices that support the CISCO-STACKWISE MIB. Attributes correctly populated.
Event Management System	All	Fixes to layout and filtering issues on the Event Suppressions page: - In a multi-server environment, the view summary page will display correctly when event suppressions are not configured on all servers. - The Source column is now visible. - Selecting "All Servers" will correctly display the suppression rules for all servers.
Inventory	All	Fix to support the duplicate IP checkbox when adding devices using Inventory seed files. Fix to allow devices without routing or switching capabilities to be added to the Inventory using SNMPv2. Fix to enable a router or firewall device with the same configured MAC address on more than one of

		its ports to be uplinked with more than one switch.
Multi-Server Management	All	Fix for an issue affecting the monitoring of remote polling server reachability from the consolidation server.
Reporting	All	Fixed an issue that caused the running of Flex Reports to fail.
Security Updates	All	Updates to include the latest security fixes and updates: - MariaDB updated to version 10.0.31 - MariaDB-java-client updated to version 1.5.9
Third Party Integrations	All	Enhancements to the Entuity Network Monitoring dashboard component of BMC TrueSight Operations Manager Presentation Server: - Information for consolidated servers now appears in the TopN summary. - Addition of custom permissions to enable admin users to give non-admin users access to the component. - Fix to an issue where two scrollbars are displayed on some pages
User Authentication	All	Enhancement to authentication services to accommodate situation where a remote polling server has no connectivity to a LDAP authentication server.

Configuration help:

- User Authentication: Enhancement to the Account Management page that enables users to login in LDAP mode without need for server definitions.

  When servers are not configured, the 'enable emergency user' check box must be turned on to allow the user to log in to the system directly as an emergency user. The emergency user login must be created using authtool, which requires valid Entuity administrator credentials.

- BMC TrueSight Operations Management Integration: Addition of custom permissions for the Entuity Network component in TrueSight Operations Management, enabling admin users to give non-admin users access to the component.

  Please follow this link to the BMC site for steps and information on how to set up BMC's role-based access.

Important Notice

Before installing this patch, please check whether the server's *sw_site_specific.cfg* file is empty. If not, please send its contents, together with copies of any referenced files, in a request to BMC Support who will ensure their compatibility with P02 and, if necessary, provide new files to be applied before installing the patch.

Downloading Patches:

Patches for all supported platforms are available from the Entuity FTP site: ftp.entuity.com/

The site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP or FTPS.