

Entuity® Network Analytics (ENA) for BMC TrueSight Operations Management v17.0 Patch Notification

July 10th 2020



Technical Bulletin July 10, 2020

Version 2020.07.10

We are pleased to confirm the availability of **patch P11** for **ENA v17.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details

Improvements and Fixes

Functional Area	Platform(s)	Description
Dashboards	All	<p>Fixed an issue whereby dashboards that had been disabled did not remain so after ENA was stopped and restarted.</p> <p>Fixed an issue whereby static dashboards did not appear on the Dashboard Configuration page.</p> <p>Fixed an issue whereby users could edit a dashboard layout from 'Fit to Window' to 'Scrolling', but could not change it back.</p>
Dashlets	All	<p>Improvement to the Attributes List dashlet to provide more meaningful values for counts of events, services and paths attributes.</p> <p>Fixed an issue that would disable the Links form in the Maps dashlet.</p> <p>Fixed an issue whereby the address specified in</p>

		the URL dashlet would change the title of its parent dashboard.
Device Support	All	<p>Addition of a new StormWorks object type for wireless bridge devices.</p> <p>Improved support for Brocade and Foundry devices.</p> <p>Fix to device summary memory utilization calculation for certain device types.</p> <p>Improved support for Huawei devices.</p> <p>Updates to device support.</p>
Event Management System	All	<p>Fixed an issue that could prevent Device Unreachable events from being raised.</p> <p>Added support to trap forwarding to enable cross-launch to more object types, and to non-standard web ports.</p> <p>Fixed an issue that caused an error if a user deleted a condition from a rule and then tried to save the event project.</p> <p>Fixed an error caused by saving an Event Attribute Test.</p> <p>Fixed an issue whereby after deleting all previously created event rules, an error would arise upon reloading the project.</p>
General UI Improvements	All	<p>Fixed an issue that could potentially cause object status updates to be missed.</p> <p>General UI improvements.</p>
RESTful API	All	Fixed an issue that prevented the return of data for remote servers.
User Account Management	All	Addition of a Tool permission to hide the Preferences form from users.

		Change so that if there is no functionality available to a user on the Administration page, then the Administration option is removed from the Main Menu.
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Notes

ENA is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Please refer to the [Knowledge Base](#) on the ENA Help Center for help and information on functionality added in this patch.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site ([ftp.entuity.com/](ftp://ftp.entuity.com/)), and the Product Downloads section of the BMC Support Central site (<https://www.bmc.com/support/support-central.html>).

The Entuity FTP site is arranged into separate directories for each version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the BMC patches on the Entuity FTP site requires a valid username and password that can be obtained from BMC Support. For added security, the FTP site requires connection via SFTP.

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