

# Entuity® Network Analytics (ENA) v17.0 Patch Notification

June 8th 2020



# Technical Bulletin June 8, 2020

Version 2020.06.08

We are pleased to confirm the availability of **patch P10** for **ENA v17.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

## Latest Patch Details

New in v17.0 P10

Functional Area	Platform(s)	Description
Discovery	All	Fixed an issue whereby device modules were not always discovered.
Event Management System	All	Fixed an issue that prevented device reachability events from being raised.

## Notes

ENA is supplied with the RSSO client version 20.02.00. Your RSSO client version should not be greater than the RSSO server version. Please contact Entuity support if your RSSO server version is less than 20.x in order to obtain a compatible RSSO client.

Entuity recommends that all servers in a multi-server configuration run the same patch version.

## Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site:  
<ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP.

Support Contact Details	
<b>Phone Support - UK:</b>	+44 (0) 20 7444 4800 (London)
<b>Phone Support - US:</b>	+1 (866) 368-8489 (New York)
<b>Email:</b>	<a href="mailto:support@entuity.com">support@entuity.com</a>