Entuity® Network Analytics (ENA) 17.0 Patch Notification

Technical Bulletin
Version 2018.07.20
July 20, 2018

We are pleased to confirm the availability of patch **P01** for **ENA v17.0**, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details:

Functional Area	Platform(s)	Description
General	All	Fix to avoid an issue in MariaDB that could cause the database to restart, risking database corruption.

Important Notice

A new image has been made available that contains both ENA v17.0 and patch P01.
Customers who have not yet installed ENA v17.0, are strongly advised to download and install this new image.

Installation Instructions

Customers who have already installed ENA v17.0, are strongly advised to install patch P01.

1. Stop ENA
2. Copy the `install.cfg` file provided alongside this patch, into the following directory:
   `<Entuity_home>\etc`
3. Run the install patch utility:
   `<Entuity_home>\install\installpatch <location of patch P01>`
4. Run the configure utility:
   `<Entuity_home>\install\configure`
5. Start ENA

Downloading Patches

Patches for all supported platforms are available from the Entuity FTP site: ftp.entuity.com/

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP.

Support Contact Details	
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