

# Entuity® 16.0 Patch Notification

## Technical Bulletin

**Version 2017.04.18**

**April 18, 2017**

We are pleased to confirm the availability of patch **P03** for Entuity 16.0, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

### Latest Patch Details:

Functional Area	Platform(s)	Problem Description
Application Monitor	All	Update to the ICMP Monitor Settings for filtering Management addresses. From Add Exclude Addresses: <ul style="list-style-type: none"><li>- Selecting the Management option will exclude Management addresses and non-management addresses from the range to be polled.</li><li>- Not selecting the Management option will exclude non-management addresses only. Management addresses will continue to be polled.</li></ul>
Configuration Management	All	Fixed an issue whereby the presence of a `\' character in the configuration file would cause configuration to not be displayed in the web UI.
Device Support	All	Fixed an issue whereby the Loadbalancer Virtual Server stream values for Current Sessions displayed incorrect values for data that was more than 8 days old.
Event Management System	All	Fix to time zone errors on the Event Suppression page.
Flow	All	Fix to the average flow packet rate figure displayed in the Flow Information section of a device. Flow information had previously showed values significantly lower than the correct rate.
Reporting	All	Fixed an issue that affected the height values of custom charts.
Security Updates	All	Updates to include the latest security fixes and updates. <ul style="list-style-type: none"><li>- Tomcat updated to version 7.0.75</li><li>- Apache HTTPd updated to version 2.4.25</li></ul> Enhancement to enable a limit to the number of concurrent login sessions.
Services	All	Fixed an issue whereby stale service components were being displayed on the Service Summary page.
Third Party Integrations	All	Introduction of a setting to enable event submission to BEM over HTTPS rather than HTTP.
Topology Map	All	Fix to map rendering issues following a recent Chrome browser update.
Web User Interface	All	Fix to ensure values are displayed in the Host Names

attribute of a port.

## Important Notice

Before installing this patch, please check whether the *sw\_site\_specific.cfg* file refers to any configuration files that were provided by Entuity. If so, please contact Entuity Support who will ensure the compatibility of any such files and, if necessary, provide new files to be applied before installing the patch.

A full set of Patch Notifications for all certified Entuity patches is stored in the Entuity Training Academy and can be accessed by logging in to: <https://training-academy.entuity.com>. If you do not yet have login credentials you can request a login on this site. If you have any questions regarding Entuity patches, please contact Entuity Support who will be pleased to assist.

Support Contact Details	
<b>Phone Support - UK:</b>	+44 (0) 20 7444 4800 (London)
<b>Phone Support - US:</b>	+1 (866) 368-8489 (New York)
<b>Email:</b>	<a href="mailto:helpdesk@entuity.com">helpdesk@entuity.com</a>
<b>Web Site:</b>	<a href="https://www.entuity-helpdesk.com">https://www.entuity-helpdesk.com</a>

## Downloading Patches:

Patches for all supported platforms are available from the Entuity FTP site: <ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP or FTPS.