

# Entuity 15.5 Patch Notification

## Technical Bulletin

**Version 2017.07.19**

**July 19, 2017**

We are pleased to confirm the availability of patch **P04** for Entuity 15.5, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

### Latest Patch Details:

Functional Area	Platform(s)	Problem Description
Security Updates	All	New code signing certificate added to Component Viewer to ensure continuing successful authentication.

### Important Notice

Before installing this patch, please check whether the *sw\_site\_specific.cfg* file refers to any configuration files that were provided by Entuity. If so, please contact Entuity Support who will ensure the compatibility of any such files and, if necessary, provide new files to be applied before installing the patch.

A full set of Patch Notifications for all certified Entuity patches is stored in the Entuity Training Academy and can be accessed by logging in to: <https://training-academy.entuity.com>. If you do not yet have login credentials you can request a login on this site. If you have any questions regarding Entuity patches, please contact Entuity Support who will be pleased to assist.


Support Contact Details	
<b>Phone Support - UK:</b>	+44 (0) 20 7444 4800 (London)
<b>Phone Support - US:</b>	+1 (866) 368-8489 (New York)
<b>Email:</b>	<a href="mailto:helpdesk@entuity.com">helpdesk@entuity.com</a>
<b>Web Site:</b>	<a href="https://www.entuity-helpdesk.com">https://www.entuity-helpdesk.com</a>

### Downloading Patches:

Patches for all supported platforms are available from the Entuity FTP site: <ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP or FTPS.

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