

Entuity 15.5 Patch Notification

Technical Bulletin Version 2016.10.14 October 14, 2016

We are pleased to confirm the availability of patch **P03** for Entuity 15.5, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details:

Functional Area	Platform(s)	Problem Description
Data Export	All	Fixed issue preventing Data Export pages from being displayed.
Device Support	All	Added port fault data collection for F5 Load Balancers.
Event Management System	All	Fixed issue preventing event Suppression Rules from working properly.
Flow	All	Added a workaround to enable flow data collection from Cisco Nexus 7000 devices.
IP-SLA Module	All	Fixed issue that prevented IP SLA Test High Latency events being generated on non-jitter IP SLA operations.
Reporting	All	Fixed issue that prevented Report Builder's Single Chart reports from working for non-administrator users.
Security Updates	All	Updates to include the latest security fixes and updates. <ul style="list-style-type: none"> - Tomcat updated to version 7.0.70 - Apache HTTPd updated to version 2.4.23 - OpenSSL updated to version 1.0.2h - MariaDb updated to version 10.0.26 - Java updated to version 8u101
System Utilities	All	Fixed issue causing deviceDelete utility to crash.
Web User Interface	All	Web UI updated for compatibility with Google Chrome 53. Fixed an issue deleting devices with SQL reserved characters in their name.

Important Notice

Before installing this patch, please check whether the *sw_site_specific.cfg* file refers to any configuration files that were provided by Entuity. If so, please contact Entuity Support who will ensure the compatibility of any such files and, if necessary, provide new files to be applied before installing the patch.

A full set of Patch Notifications for all certified Entuity patches is stored in the Entuity Training Academy and can be accessed by logging in to: <https://training-academy.entuity.com>. If you do not yet have login credentials you can request a login on this site. If you have any questions regarding Entuity patches, please contact Entuity Support who will be pleased to assist.

Support Contact Details

Phone Support - UK: +44 (0) 20 7444 4800 (London)

Phone Support - US: +1 (866) 368-8489 (New York)

Email: helpdesk@entuity.com

Web Site: <https://www.entuity-helpdesk.com>

Downloading Patches:

Patches for all supported platforms are available from the Entuity FTP site: <ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support. For added security, the FTP site requires connection via SFTP or FTPS.

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