

Entuity 14.0 Patch Notification


Technical Bulletin

Version 2015.04.02

April 02, 2015

We are pleased to confirm the availability of patch **P05** for Entuity 14.0, which has now been certified for customer use; further details of the benefits to be gained from this patch are set out in the table below.

Latest Patch Details:

Functional Area	Platform(s)	Problem Description
Device Support	All	<p>A fix to handle collectors defined with duplicate priorities. Warning messages such as "WARNING: Multiple instances at priority XXX" will no longer be seen in DsKernel log files.</p> <p>Numerous changes and fixes have been made to improve the support for Dell, A10 AX Series, Allied Telesis, Brocade, Cisco, HP, Checkpoint, Extreme, F5, Enterasys, and other devices.</p>
Flow	Linux	Fixed invalid reference to Java library path in script that runs flow collector.
Polling Engine	All	<p>A change to improve data collection when SNMP agents intermittently send unexpected responses to get-next requests.</p> <p>A fix to ensure the correct retrieval and storage of Management IP Address where devices have no data at 1.3.6.1.2.1.4.20.1 or 1.3.6.1.2.1.4.34.1.</p>
Security Updates	All	<p>OpenSSL updated to v1.0.2a for all Entuity developed code.</p> <p>Apache (Linux) v2.4.12 (built from source code) linked with OpenSSL v1.0.2a.</p> <p>Apache(Windows) v2.4.12 (official Apache lounge build)  linked with OpenSSL v1.0.1m.</p>
Third-Party Integrations	All	A fix to the configuration for BEM integrations using a version of IIWS prior to 7.4.
Web User Interface	All	<p>A fix to enable exporting of Custom Dashboards above dashboard number 5 to other users.</p> <p>Custom Dashboard URLs containing either a ? or # character are no longer accepted as valid entries.</p> <p>Custom Dashboard definitions will retain their original menu order after being exported.</p> <p>The Extended Search feature now correctly displays selectable options for Search and View.</p>

Important Notice

Before installing this patch, please check whether the *sw_site_specific.cfg* file refers to any configuration files that were provided by Entuity. If so, please contact Entuity Support who will ensure the compatibility of any such files and, if necessary, provide new files to be applied before installing the patch.

A full set of Patch Notifications for all certified Entuity patches is stored in the Entuity Customer Portal and can be accessed by logging in to: <http://www.support.entuity.com/login.php> If you do not yet have the login credentials for this site or have any questions regarding Entuity patches, please contact Entuity Support who will be pleased to assist.

Support Contact Details

Phone Support - UK: +44 (0) 20 7444 4800 (London)

Phone Support - US: +1 (866) 368-8489 (New York)

Email: helpdesk@entuity.com

Web Site: <https://www.entuity-helpdesk.com>

Downloading Patches:

Patches for all supported platforms are available from the Entuity FTP site: <ftp.entuity.com/>

The site is arranged into separate directories for each Entuity version, operating platform and patch number. Each directory also includes a readme file and any other relevant documents, including checksums, which you are advised to verify before applying each patch. Patches must always be applied via the Patch Installer, which will ensure they are applied in a consistent and reliable manner.

Access to the Entuity FTP site requires a valid username and password that can be obtained from Entuity Support.

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